



## TERMINATION/RETURN FORM

according to Art. 52 et seq. of the Consumer Code

### Mandatory data

Name and Surname \_\_\_\_\_ born in \_\_\_\_\_ resident in \_\_\_\_\_

Street name \_\_\_\_\_ n. \_\_\_\_\_ E-mail address \_\_\_\_\_

Tax code / National Insurance Number: \_\_\_\_\_

Name and address related to the first shipping:

\_\_\_\_\_

### Returned product detail and purchase reference:

Item: \_\_\_\_\_

Purchase date: \_\_\_\_\_

Reception date: \_\_\_\_\_

### Reasons for termination/return: please tick the appropriate box

- Damaged item
- Not conforming to order
- I changed my mind
- Size change - indicate desired size \_\_\_\_\_
- Other reason \_\_\_\_\_

### Refund mode

Beneficiary (the same person who made the payment) \_\_\_\_\_

- IBAN code: \_\_\_\_\_
- Paypal

### Instructions

- The consumer may exercise the right of termination/return by returning the item within 14 days of the receipt.
- Returned products must be sent back in undamaged condition and in their original packaging to the address Eberhard Italia Spa, Corso Italia n. 15, 20122 Milan - Italy (phone number +39 02/72002820).
- Notice of withdrawal should be provided by sending this completed and signed form by e-mail to the following address: [info@eberharditalia.it](mailto:info@eberharditalia.it)
- To request a size/colour change, please write to [info@eberharditalia.it](mailto:info@eberharditalia.it) for availability confirmation.
- **Within 30 working days of receipt of the returned products, Eberhard, after checking the integrity of the products, shall credit the amount minus the initial shipping costs.**

Location and date \_\_\_\_\_

SIGNATURE FOR ACCEPTANCE \_\_\_\_\_